



# Patient Navigator Program



The American College of Cardiology (ACC)

Patient Navigator
Program applies a teambased approach to reduce hospital readmissions, with the goal of keeping patients at home and healthy after hospital discharge.

Nearly **1 in 5** Patients
Hospitalized with
Heart Attack...





## ACC Patient Navigator Program Goals

The ACC Patient Navigator Program is designed to:

- Address the many challenges confronting heart attack or heart failure patients during their hospital stay and post-discharge
- Test innovative approaches to care that make a patient's hospitalization less stressful and the recovery period more supportive
- Develop scalable team-based strategies to reducing readmissions that can be applied by the larger cardiovascular community

## How the Program Works

Through the ACC Patient Navigator Program, participating hospitals are supported in developing new processes or in enhancing existing ones to reduce readmissions and improve overall patient care. The program combines the power of the ACC's NCDR® clinical data registries with quality improvement strategies, toolkits, patient education materials and other best practices from the ACC's successful Hospital to Home (H2H) program.

#### Participating Hospitals

- · Advocate Sherman Hospital, Elgin, IL
- Aurora BayCare Medical Center, Green Bay, WI
- Baptist Health Louisville, Louisville, KY
- Barnes-Jewish Hospital at Washington University Medical Center, St. Louis, MO
- California Pacific Medical Center, Sutter Health, San Francisco, CA
- Centra Lynchburg General Hospital, Lynchburg, VA
- · Christiana Care Health Services, Wilmington, DE
- Einstein Medical Center, Philadelphia, PA
- Fairview Hospital, Cleveland Clinic Health System, Cleveland, OH
- Huntsville Hospital, Huntsville, AL
- Indian River Medical Center, Vero Beach, FL
- Indiana University Health Methodist Hospital, Indianapolis, IN
- MedStar Washington Hospital Center, Washington, DC
- Mercy Hospital, Portland, ME
- Mercy Medical Center, Des Moines, IA
- Montefiore Medical Center, New York, NY
- MultiCare Health System Tacoma General Hospital, Tacoma, WA
- Newark Beth Israel Medical Center, Barnabas Health Facility, Newark, NJ

- Olathe Medical Center, Olathe, KS
- Providence St. Vincent Medical Center, Portland, OR
- Renown Institute for Heart & Vascular Health, Reno, NV
- Ronald Reagan UCLA Medical Center, Los Angeles, CA
- St. Mary's Hospital, Waterbury, CT
- St. Vincent's Medical Center, Bridgeport, CT
- Scott & White Healthcare, Temple, TX
- · Trident Health, Charleston, SC
- University of Colorado Hospital, Aurora, CO
- University of Utah Health Care, Salt Lake City, UT
- UT Southwestern University Hospitals, Dallas, TX
- Vanderbilt Heart and Vascular Institute, Nashville, TN
- VCU Pauley Heart Center VCU Medical Center, Richmond, VA
- WakeMed Health and Hospital, Raleigh, NC
- West Jefferson Medical Center, Marrero, LA
- Western Maryland Health System, Cumberland, MD
- Wyoming Medical Center, Casper, WY

#### Learn More

The ACC's Patient Navigator Program is an initiative of the Quality Improvement for Institutions program. Visit CVQuality.ACC.org/PatientNavigator for more information. For questions about the program, contact the ACC at ncdr@acc.org or 800-257-4737.



