QII Learning Center FAQs

Thursday, January 28, 2021

Question	Answer
I'm having trouble accessing a course, can you assist?	You may want to try another browser. The browser most compatible with the QII Learning Center software is Chrome.
Who do I contact for assistance?	If you experience any issue with the Learning Center, please report it by contacting NCDR: ncdr@acc.org or 1-800-257-4737
How do I access my Transcript to view all my CE credits?	- Go to www.acc.org - Click Log in to **MyACC** in the top right corner of the window - Enter your email address (recommended) or username and password - Click I forgot my password if you do not remember your password - Once logged in, go to **My ACC** at the top right corner of the window - Click **My Transcript**
How do I update my credentials so I can receive CE credit?	- Go to www.acc.org - Click Log in to **MyACC** in the top right corner of the window - Enter your email address (recommended) or username and password - Click I forgot my password if you do not remember your password - Once logged in, go to **My ACC** at the top right corner of the window - Select My Profile - Select **Edit Contact Information** - Select **Credentials** down arrow and select correct credential - Click on **Add Credential** - Click on **Save and Close**