Health Benefits Companies Seek Innovative Data-Driven Solutions to Align Hospital Reimbursement With Patient Safety and Higher Quality Outcomes.



How do you measure and evaluate quality of care?



NCDR eReports Corporate helps health benefits companies through standardized quality measurements, reducing readmissions and increasing patient safety and satisfaction.



Visit CVQuality.ACC.org/eReports or email NCDRCorpSolutions@acc.org for more information.



NCDR eReports is a powerful analytical tool that allows users to quickly monitor performance in an impartial manner. By customizing the metrics dashboard, users can monitor different data to evaluate quality, cost, pay-for-performance, risk mitigation, compliance and much more!

OVERVIEW

In the shift from volume to value, health insurers are looking for innovative data-driven solutions to align hospital reimbursement with better safety and higher quality. One user was searching for reliable, nationally-vetted, evidence-based indicators that inform payment policies, specifically for cardiovascular patients.

CHALLENGES

- Develop an innovative, value-based payment system that leverages pre-defined nationally recognized cardiovascular quality metrics to incentivize hospitals to improve quality and safety.
- Identify a set of nationally recognized and trusted cardiovascular care metrics to benchmark and measure hospital performance;
- Monitor and measure a large network of hospitals in one central location;
- Manage data on a centralized easy-to-use, web-based platform.

SOLUTION

The user selected eight measures captured by the NCDR CathPCI Registry® to monitor all hospitals in their network. They developed a scorecard using those measures to grade their hospitals. Hospitals elected to participate in the program putting a certain percentage of their reimbursement dollars at risk. The hospital's aim was to reinforce safety and quality by exceeding the user's performance targets and receiving bonus payments.

The user selected **NCDR eReports Corporate** dashboard to monitor the CathPCI Registry measures. NCDR eReports Corporate provided a centralized platform to review the measures at all participating hospitals, across the entirety of the program.

MEASURE OF SUCCESS

- Currently, 800 hospitals are participating
- In-network hospitals received upwards of \$600 M
- The program has been active for 15 years

CONCLUSIONS

The user monitored cardiovascular outcomes data and scored hospitals on their performance in cardiovascular quality all in one place using NCDR eReports. The tool helped this user operationalize an innovative payment incentive program and align payments to quality of care at a national level.