

ACC Accreditation Services^w

formerly Society of Cardiovascular Patient Care



Congress Guide

Red Rock Resort, Las Vegas October 24-26, 2017 Pre-Conference Workshops Oct. 22-24

Accreditation.ACC.org/Congress

Are you prepared for the challenges that impact your hospital?

Are you looking for ways to apply evidence - based guidelines to the management of cardiovascular disease?

Are you interested in collecting and analyzing your data to help improve clinical processes, patient outcomes, and financial outcomes?

ACC Accreditation Services' 20th Congress is one of the premier educational forums for cardiovascular healthcare professionals. National experts in the fields of emergency medicine and cardiology will provide two days of unparalleled education and training in healthcare transformation and disease management for acute coronary syndrome, heart failure, and atrial fibrillation. In addition, we will bring you the latest information about the management of observation services.

Hospitals that are intent on producing the best patient outcomes and the most effective care delivery attend the ACC Accreditation Services annual Congress to:

- Learn more about cutting-edge tools and technology
- Gather details about the latest research and innovations
- Share best practices
- Acquire knowledge about evidence-based guidelines for the assessment, diagnosis, treatment, and management of cardiovascular diseases
- Network with like-minded colleagues
- Apply what you learn to practice management
- Learn how to take evidence-based clinical guidelines to the beside

Conference Dates: October 24 - 26, 2017

Location: Red Rock Resort & Casino, Las Vegas 11011 W Charleston Blvd. Las Vegas, NV 89135 **Congress** brings together key disciplines to focus on a team approach to total cardiovascular patient care. Our annual gathering for this common purpose leads to successful, 'all in' strategies for clinical collaboration across the continuum of care.

Networking - This is a prime opportunity to interact with colleagues, talk to your assigned accreditation reviewer, attend panel discussions, ask questions of our presenters, and speak with vendors regarding their latest products, drug therapies, and services.



Learning Objectives

Learning Pathways within the Conference include:

- Chest Pain Center v5 and v6 Accreditation
- Heart Failure v3 Accreditation
- Atrial Fibrillation v3 Accreditation
- Cardiac Cath Lab v1 Accreditation
- Cardiovascular Care Coordinator Certification Boot Camp (C4)
- The Next Generation of Accreditation and Certification Services
- The ABCs of Accreditation: Overcoming Challenges and Achieving Success
- National Cardiovascular Data Registry (NCDR[®]): Measure and Improve Quality of Care
- An Accreditation Town Hall Meeting: The Science
- Business Aspects of Medicine
- Management of Observation Services
- The New Atrial Fibrillation Clinic It's Not Just for Warfarin Anymore
- Hot Topics in ACS
- Strategies and Tactics on How to Use Your Data and Improve Your Clinical and Financial Outcomes

Overall Learning Objectives:

- Discuss the most recent advances in sudden cardiac death
- Review updates in biomarkers and clinical applications in the acute setting for the diagnosis of acute coronary syndrome (ACS)
- Identify new accelerated diagnostic protocols (ADP) or rapid rule out strategies for ACS
- Discuss the value and utility of data
- Learn to make sense of your data and the implications for reducing risk and improving patient outcomes
- Discuss process improvement initiatives across hospital systems
- Learn what obstacles are encountered along the pathway to accreditation by building teams, engaging physicians and staff, and getting senior leadership buy-in
- Discuss solutions that will touch on information systems and governance, and the incentives needed to motivate individual practitioners, healthcare organizations, and teams toward greater efficiency and quality outcome
- Discuss how to care for ACS, Heart Failure (HF), and Atrial Fibrillation (AF) patients in an observation setting
- Learn how to avoid the pitfalls of running an observation unit
- Explore and answer questions related to the latest concepts, the operations, and the clinical components of Observation Services
- Discuss opportunities for facility engagement to maintain and improve accurate ECG interpretation for Cardiac Cath Lab activation
- Learn how to evaluate, treat, and manage AF patients
- Understand the evolving role of the AF clinic
- Describe the relationship between risk factors, behaviors, and incidence of new and recurring AF
- Understand the best practices used to efficiently and effectively assess, treat, and educate patients
- Discuss clinical practices for hypothermia care
- Describe how NCDR[®] supports quality improvement and reporting needs
- Discuss how the ACTION Registry[®] can be used to support Chest Pain Center Accreditation
- Summarize how the CathPCI Registry® can be used to support Cardiac Cath Lab Accreditation
- Discuss the role of the Quality Payment Program (often referred to as MACRA) and how accreditation supports the requirements

Conference Details

American Disabilities Act (ADA) Statement

ACC Accreditation Services is committed to making its activities accessible to all individuals. No individual with a disability is excluded, denied services, segregated or otherwise treated differently due to the absence of auxiliary aides or services. Please contact Casey Strader at *cstrader@acc.org* for assistance.

Disclosure Statement

It is the policy of ACC Accreditation Services to ensure fair balance, independence, objectivity, and scientific rigor in all activities. All faculty are required to present evidence-based data, identify and reference offlabel product use, and disclose all relevant financial relationships with those supporting the activity or others whose products or services are discussed.

Get Free Membership with Your Registration

ACC Accreditation Services is offering free ACC membership* through December 2018 (a value of up to \$275.00) to attendees in the following professional types: Cardiovascular Administrators, Advanced Practice Nurses, Registered Nurses, Clinical Pharmacists, Physician Assistants, Cardiovascular Technologists, Cardiac Rehabilitation Specialists, and Cardiovascular Genetic Counselors. This benefit provides attendees the opportunity to earn CME/CE credits through an ACC membership. As an ACC member you will have access to FREE online educational opportunities and publications offering CME and/or CE.

To redeem this offer, complete ACC's membership form online at ACC.org/JoinCongress by December 7, 2017. Mention Promo Code Congress17.

*Offer valid to conference attendees through December 7, 2017, and completion of separate membership application is required for redemption. Offer is non-transferable; applicants must register prior to redeeming this offer. Offer is not valid for physician attendees.

As an ACC Member You Can:

- Learn how to adjust to practice changes with over 60 FREE webinars covering issues in all aspects of practice
- Read about the latest clinical developments in six JACC Journals: The Journal of the American College of Cardiology, JACC: Imaging, JACC: Interventions, JACC: Heart Failure, JACC: Clinical Electrophysiology and JACC: Basic to Translational Science
- Access the latest practice information with eNewsletters filled with information you need to evolve with the latest policy changes and manage your practice
- Receive notices and alerts on the latest advocacy news
- Access the latest guidelines—including on-the-go with ACC's Guideline Clinical App
- Save with deep discounts on digital products and live courses—including savings on the ACC Annual Scientific Session worth more than the cost of membership alone and the Cardiovascular Summit
- Network with over 54,000 cardiovascular professionals worldwide
- Gain unrestricted access to ACC.org, filled with the latest news and information and hundreds of educational opportunities
- Receive membership in your local chapter for additional networking and educational opportunities locally
- Get involved and influence health care policy by voicing your support and sharing concerns with lawmakers in working groups, councils, and at the annual Legislative Conference

Conference Management

Casey Strader, Director of Marketing ACC Accreditation Services phone: 614-408-1291 cstrader@acc.org

Registration Fees Schedule

Register Now at Accreditation.ACC.org/Congress

Congress Registration Fees	Early Bird Registration on or before September 15, 2017	Standard Registration on or after September 16, 2017
Member		
Physicians	\$700.00	\$775.00
Nurses	\$600.00	\$675.00
Other/Tech/Administrators	\$600.00	\$675.00
EMT/EMS	\$250.00	\$250.00
Exhibitor Only Pass	Email cstrader@acc.org	Email cstrader@acc.org

Pre-Conference Workshop Categories (Membership Discounts Do Not Apply)	Pre-Conference Workshop Pricing
Chest Pain Center v5 Accreditation*	\$495.00
Chest Pain Center v6 Accreditation*	\$495.00
Cardiac Cath Lab v1 Accreditation*	\$495.00
Heart Failure v3 Accreditation*	\$495.00
Cardiovascular Care Coordinator Certification (C4) Boot Camp	\$695.00
Atrial Fibrillation v3 Accreditation*	\$495.00
Next Generation of Accreditation/Certification	No Charge

* You must be a current customer to attend an accreditation workshop. Facilities that have purchased an accreditation product are eligible to send one representative to the corresponding accreditation workshop at no charge. Each pre-conference workshop is a stand-alone workshop. Pre-conference workshops are not included in the Congress registration fee. They are limited in size and pre-registration is required.

Cancellations/Refunds:

- Registrants may cancel and receive a full refund minus a \$100 administrative fee until September 15, 2017
- Cancellations received on or after September 16, 2017 are nonrefundable
- All cancellations must be received in writing, via email, to: cstrader@acc.org

Pre-Conference Workshops



Heart Failure (HF) v3 Accreditation

Sunday, October 22 from 8:00 am - 5:30 pm

This interactive workshop will help customers navigate the Heart Failure Accreditation process. Attendees will be able to work directly with members of the HF accreditation review team and learn about the challenges and successes encountered by other facility representatives who are also going through the accreditation process.

Learning Objectives

- Learn how to: apply for accreditation, access online documents, and complete the application process
- Examine the seven key areas in which a facility must demonstrate expertise and validate completion of all mandatory items
- Learn about the pathophysiology, assessment, treatment, management, and current guideline recommendations
- Understand the incidence, prevalence and costs of HF
- Explore how HF Accreditation can impact your Value-Based Purchasing score
- Gain an understanding of the science of process improvement as a continuous learning and building strategy leading to improved patient care and outcomes for heart failure patients
- Reviewers will share best practices, processes, and procedures related to the care of HF patients
- Learn how to enter data into the Accreditation Conformance Database (ACD), understand and analyze the data, and turn your data into actionable results

Other Topics Covered

- How having a HF Specialist on staff can increase revenue
- How HF patients have better outcomes when treated by a HF Specialist
- How HF Accreditation globally impacts a reduction in mortality
- How to establish interdisciplinary, team-based care to reduce risk factors and stop variations in care
- How to prevent CMS penalties and increase total reimbursement using the HF payment model
- How value-driven care and proper transitions of care help increase reimbursement, decrease risk for remissions and length-of-stay, and increase the quality of life
- Implementing standardized guideline-driven medical therapy



Cardiovascular Care Coordinator Certification (C4) Booth Camp

Sunday, October 22 from 8:00 am – 5:30 pm Monday, October 23 from 8:00 am – 12:00 pm

This day-and-a-half workshop is both didactic and interactive in nature. It is beneficial if participants have been in a coordinator role for at least six months prior to attending this boot camp. Cardiovascular Care Coordinator Certification is a program for coordinators of Chest Pain, Heart Failure, Atrial Fibrillation, and Stroke. Cardiac healthcare professionals find that participation enhances the skills necessary to be a successful Cardiovascular Care Coordinator.

Learning Objectives

- Illustrate how to build and lead a multi-disciplinary team
- Apply principles to collect, interpret and analyze data
- Employ critical thinking skills for process improvement and decisionmaking
- Implement methods to cope effectively with crisis and emergency situations
- Develop effective leadership in projects or committees
- Demonstrate ACS clinical competence
- Practice project management methodology
- Discuss current healthcare economics
- Explain the accreditation process

Other Topics Covered

- Understand the key qualities and core competencies of a coordinator
- Best practice team building development core strengths for success
- Process improvement: tools of the trade
- Strategic data utilization
- Provider and front-line staff education
- Project management: practical applications
- Content-specific discussion sessions with experts in a round-robin format



Chest Pain Center (CPC) v5 Accreditation

Monday, October 23 from 1:00 pm – 5:00 pm Tuesday, October 24 from 9:00 am – 5:00 pm

This interactive workshop will help customers navigate the Chest Pain Center v5 Accreditation process. Attendees will be able to work directly with members of the CPC accreditation review team and learn about the challenges and successes encountered by other facility representatives who are also going through the accreditation process.

Learning Objectives

- Explain step-by-step how to apply for accreditation, access online documents, and complete the application process
- Examine the seven key areas in which a facility must demonstrate expertise and validate completion of all mandatory items
- Understand how CPC Accreditation can impact your Value-Based Purchasing score
- Recognize the science of process improvement as a continuous learning and building strategy leading to improved patient care and outcomes for ACS patients
- Discover the pathophysiology, assessment, treatment, management, and current guideline recommendations for the care of the ACS patient

Other Topics Covered

- How to access and navigate the resources within the CPC v5 Tool
- How process improvement strategies can help your facility build a road map
- How to enter data into the Accreditation Conformance Database (ACD), understand and analyze the data, leverage your data and turn your data into actionable results
- Reviewers will share best practices, processes, and procedures related to the care of ACS patient



Chest Pain Center (CPC) v6 Accreditation

Monday, October 23 from 1:00 pm – 5:00 pm Tuesday, October 24 from 9:00 am – 5:00 pm

This interactive workshop will help customers navigate the Chest Pain Center v6 Accreditation process. Attendees will be able to work directly with members of the CPC accreditation review team and learn about the challenges and successes encountered by other facility representatives who are also going through the accreditation process.

Learning Objectives

- Understand the process of accreditation, including the three phases of accreditation, navigating the online platform, and data requirements
- Examine the eight key areas in which a facility must demonstrate expertise and validate completion of all mandatory items
- Examine the available resources within the CPC v6 Accreditation tool
- Recognize the importance of a comprehensive and interdisciplinary team-based approach for ACS patients across the care continuum
- Ensure that guideline-based treatment strategies and risk stratification methods are incorporated into practice
- Apply process improvement principles to improve efficiency and patient outcomes for all ACS patients
- Understand how CPC Accreditation impacts your operating margin by addressing Quality Payment Program (MACRA) and Value-Based Purchasing payments
- Discover how accreditation helps your hospital develop a strategic plan

Other Topics Covered

- The science of process improvement as a continuous learning and building strategy leading to improved patient care and outcomes
- The pathophysiology, assessment, treatment, management, and current guideline recommendations for the care of the ACS patient
- Reviewers will share best practices, processes, and procedures related to the care of ACS patient
- How to enter data into the Accreditation Conformance Database (ACD), understand and analyze the data, leverage your data and turn your data into actionable results
- How to implement the latest American College of Cardiology and American Heart Association guidelines and reduce variations in care
- How to choose or use the appropriate level of stress testing in order to decrease time and cost
- How to establish interdisciplinary team-based care to ensure all personnel and departments speak the same language and use the most updated policies in order to reduce risk factors and eliminate variations in care

Pre-Conference Workshops (continued)



Atrial Fibrillation (AF) v3 Accreditation

Monday, October 23 from 8:00 am - 5:30 pm

This interactive workshop will help customers navigate the Atrial Fibrillation Accreditation process. Attendees will be able to work directly with members of the AF accreditation review team and learn about the challenges and successes encountered by other facility representatives who are also going through the accreditation process.

Learning Objectives

- Examine the background and current science of AF as it relates to assessment, treatment, and management of the AF patient
- Explain step-by-step how to access and navigate the online documents, submit your baseline data, and successfully complete the application for AF Accreditation
- Learn current research findings which include the prevalence and costs of AF, risk assessment tools, choice of treatment strategy, new medications, and new oral anticoagulants
- Gain an understanding of the science of process improvement as a continuous learning and building strategy leading to improved patient care and outcomes for AF patients
- Examine how process improvement strategies can help your facility build a roadmap for success
- Review each item statement in the AF Accreditation tool, along with examples of supporting documentation that reviewers use to determine if criteria are met
- Learn how to implement guideline-driven therapy to prevent failures in stroke prevention, rate-control, and rhythm-control
- Learn how to implement Value-Based Purchasing protocols which will reduce variations of care, ensure physician follow-up, and improve patient satisfaction
- Examine the eight key areas, called Essential Components, in which a facility must demonstrate expertise

Other Topics Covered

- Transitions of care strategies designed to reduce readmissions
- How to perform a gap analysis of the criteria to create a roadmap that determines what care processes need improvement to meet the needs of AF patients and thus lead to better clinical and performance outcomes
- Reviewers will share best practices, processes, and procedures related to the care of AF patient



Cardiac Cath Lab (CCL) v1 Accreditation

Tuesday, October 24 from 9:00 pm - 1:00 pm

This interactive workshop will help customers navigate the Cardiac Cath Lab Accreditation process. Attendees will be able to work directly with members of the CCL accreditation review team and learn about the challenges and successes encountered by other facility representatives who are also going through the accreditation process. Reviewers will share best practices, processes, and procedures related to the care of the cath lab patient.

Learning Objectives

- Explain step-by-step how to apply for accreditation, access the online documents, and complete the application process
- Examine the six key areas in which a facility must demonstrate expertise and validate completion of all mandatory items
- Gain an understanding of the science of process improvement as a continuous learning and building strategy leading to improved patient care and outcomes for cath lab patients
- Learn about the pathophysiology, assessment, treatment, management, and current guideline recommendations for the care of the cath lab patient
- Develop an understanding of quality assessment process improvement (QAPI) initiatives that result in improvement in the care and safety of the cardiac cath lab patient utilizing measures derived from the NCDR CathPCI Registry[®] Executive Summary Metrics report
- Integrate continuous process improvement in all aspects of the cath lab patient care
- Standardize the assessment processes for patients before undergoing a heart catheterization to ensure quality and patient safety are first and foremost
- Learn about the care coordination in the procedure room for sedation, infection control, radiation safety, universal protocol, and time out procedures

Other Topics Covered

- How to access and navigate the resources within the CCL Tool
- How CCL Accreditation can impact your Value-Based Purchasing score
- How to incorporate the appropriate hand-off procedures into your cath recovery process, access site management, and monitoring and tracking complications
- How to improve physician-to-patient and family communication, discharge instructions, and patient follow-up information

The Next Generation of Accreditation Services

Tuesday, October 24 from 1:00 pm - 5:00 pm

Whether you are currently an accredited facility and exploring what's next or are interested in process improvement in other areas of cardiovascular care accreditations, this session will provide you with all the information you need. Join us to learn about the next generation of Chest Pain Center, Atrial Fibrillation, Heart Failure, Cardiac Cath Lab, and Electrophysiology Accreditations, as well as FreeStanding ED Cardiac Care Certification.

Learning Objectives

- Examine the value and benefits of accreditation
- Learn how accreditation helps improve the quality of patient care
- Gain an understanding about the requirements for each service line, including how to establish your team, community outreach, prehospital care, early stabilization, acute care, clinical quality measures, and transitions of care
- Examine the value of accreditation and how to secure the commitment of executive leadership with examples of quantified return on investment
- Discover how accreditation helps hospitals develop a strategic plan, increase revenue, decrease costs, and improve patient outcomes.

ACC Accreditation Services Staff Faculty

- Philip D. Beckley, PhD, AACC Atrial Fibrillation Service Line Specialist
- Ruth Cantu, BSN, RN, AACC Accreditation Program Manager
- Kristy Chambers, RN, AACC, CCCC Accreditation Review Team Leader
- Maghee Disch, MSN, RN, CNL, CHFN, AACC Heart Failure Service Line Specialist
- Beverly Fuoti-Livezey, MBA, RN, AACC Accreditation Service Line Manager
- Carolyn Ganoe, BSN, RN, AACC, CCCC Accreditation Review Team Leader
- Kathy Hess, MS, RN, AACC FreeStanding ED Service Line Specialist
- Donna L. Hunn, MSc, RN, MAN, ANP-C, AACC Clinical Education Manager
- Suzanne Inglis, MBA, BA, RN, FACHE Accreditation Review Specialist
- Angela Jones, BSN, RN, CCDS, CEPS Electrophysiology Service Line Specialist
- Robyn Keller MS, RN, AACC, CCCC
 Accreditation Review Specialist
- Deborah Koeppen, BSN, RN, AACC, CCCC, COS Accreditation Review Specialist
- Keri Morris, BSN, RN, AACC, CCCC Chest Pain Center Service Line Specialist
- Marie Nicholls, BSN, RN-BC, CVRN, AACC Accreditation Review Specialist
- Kim Pheifer, BSN, RN-BC, CCC Accreditation Review Specialist
- Elizabeth Stokes, BSN, RN, AACC, CCCC Clinical Operations Director
- Deborah Washington, BSN, RN-BC, AACC, CCCC Accreditation Review Specialist
- Amy Westfall, BSN, RN, CCRN Cardiac Cath Lab Service Line Specialist

Daily Schedule

Sunday, October 22	Pre-Conference Workshops
Time	Event
7:00 am – 2:00 pm	Registration Desk Open
7:00 am – 2:00 pm	Customer Care / Speaker Support
7:00 am – 8:30 am	Continental Breakfast
12:00 pm – 1:00 pm	Lunch
8:00 am – 5:30 pm	Cardiovascular Care Coordinator Certification (C4) Boot Camp - Day 1 Keri Morris, Elizabeth Stokes, Beverly Fuoti-Livezey, Donna L. Hunn, Carl Blake, Kaylea Algire, and Shilpa Patel
8:00 am – 5:30 pm	Heart Failure v3 Accreditation Maghee Disch and Carolyn Ganoe

Monday, October 23	Pre-Conference Workshops
Time	Event
7:00 am – 2:00 pm	Registration Desk Open
7:00 am – 2:00 pm	Customer Care / Speaker Support
7:00 am – 9:00 am	Continental Breakfast
12:00 pm – 1:00 pm	Lunch
8:00 am - 12:00 pm	Cardiovascular Care Coordinator Certification (C4) Boot Camp - Day 2 Keri Morris, Elizabeth Stokes, Beverly Fuoti-Livezey, Donna L. Hunn, Carl Blake, Kaylea Algire, and Shilpa Patel
8:00 am – 5:30 pm	Atrial Fibrillation v3 Accreditation Philip D. Beckley, Marie Nicholls and Kristy Chambers
1:00 pm – 5:00 pm	Chest Pain Center v6 Accreditation - Day 1 Keri Morris and Deb Washington
1:00 pm – 5:00 pm	Chest Pain Center v5 Accreditation - Day 1 Donna L. Hunn and Beverly Fuoti-Livezey
Tuesday, October 24	Pre-Conference Workshops
Time	Event
8:00 am – 5:00 pm	Registration Desk Open
8:00 am – 5:00 pm	Customer Care / Speaker Support
8:00 am – 9:00 am	Continental Breakfast

12:00 pm – 5:00 pm	Exhibitor Booth Installation
5:00 pm – 6:30 pm	Welcome Reception
9:00 am – 5:00 pm	Chest Pain Center v6 Accreditation - Day 2 Keri Morris and Deb Washington
9:00 am – 5:00 pm	Chest Pain Center v5 Accreditation - Day 2 Donna L. Hunn and Beverly Fuoti-Livezey
9:00 am – 1:00 pm	Cardiac Cath Lab v1 Accreditation Amy Westfall, Angela Jones, Leela Beers, and Kim Pheifer
1:00 pm – 5:00 pm	The Next Generation of Accreditation Services Carol Smith and Beverly Fuoti-Livezey Whether you're currently an accredited facility and exploring what's next or are interested in process improvement in other areas of cardiovascular care accreditations, this session will provided you with all the information you need. Join us to learn about the next generation of CPC, AF, HF, CCL, and EP Accreditations, as well as FreeStanding ED Cardiac Care.

Wednesday, October 25	Conference Sessions
Time	Event
7:00 am – 5:00 pm	Registration Desk Open
7:00 am – 5:00 pm	Customer Care / Speaker Support
7:30 am – 9:00 am	Exhibit Area Open with Continental Breakfast
Plenary Sessions	
9:00 am – 10:30 am	Opening General Session Phillip Levy, David Winchester, and Raymond Bahr
10:30 am – 11:15 am	Coffee Service
11:15 am – 12:00 pm	Keynote Address
12:00 pm – 1:30 pm	Exhibit Area Open with Lunch
3:45 pm – 4:00 pm	Coffee Break
6:00 pm – 7:30 pm	Exhibit Area Open with Welcome Reception

Lunch

12:00 pm – 1:00 pm

Hot Topics in ACS

Co-Moderators: Deborah Washington, Keri Morris, Chris O'Brien RN, and Donna Hunn

1:30 pm – 2:15 pm	The Artery is Open, Now What? Donna Hunn Learning Objectives: 1) Define secondary prevention; 2) Describe how secondary prevention benefits the ACS patient; and 3) Identify the guideline recommendations for secondary prevention.		high-sensitivity or next generation assays; 2) Identify new accelerated diagnostic protocols or rapid rule out strategies for acute coronary syndrome; and 3) Recognize future changes to rule out strategies and observation based on implementation of high-sensitivity or next generation Troponin.
2:15 pm – 3:00 pm	Cardiovascular Screening for the Teenage Athlete Liz Lazar-Johnson	Management	of Observation Services
	Learning Objectives: 1) Learn how the Seattle Criteria is used to interpret 12 lead	Co-Moderators: Way and Robyn Keller	ne Ruppert, Leesa Wright, Suzanne Inglis,
	ECG's; 2) Understand why one percent of kids could die unnecessarily from CV disease; 3) Learn how the science is catching up with CV screenings; and 4) Discover what can be done in your community to identify student athlete CV disease before it is too late.	1:30 pm – 2:15 pm	The "Good Business Sense" of Observation Units - Part 1: The Nuts and Bolts of Operations Suzanne Inglis Learning Objectives: 1) Discuss the role of
3:00 pm – 3:45 pm	 Unique Considerations When Caring for the Female Cardiovascular Patient Joseph Pietrolungo Learning Objectives: 1) Highlight current epidemiologic concerns regarding women's health; 2) Review recent guidelines, updates, and treatment strategies for women's CV health; and 3) Identify key issues that should 		an Observation Services in the care of chest pain patients; 2) Define appropriate inclusion/ exclusion criteria for managing patients in an Observation Unit setting; 3) Describe Observation Unit protocols and diagnostic testing strategies for the management of Observation patients; and 4) Review the rules around length-of-stay.
	be evaluated and incorporated into the care of the female CV patient.	2:15 pm – 3:00 pm	The "Good Business Sense" of Observation Units - Part 2: The Nuts and Bolts of Coding, Reimbursement, and Billing - The
4:00 pm – 4:45 pm	Update on Hypothermia Care: From Guideline Recommendations to Clinical Practice Alyson Dare Kelleher Learning Objectives: 1) Review current hypothermia guideline recommendations; 2) Discuss clinical practices for hypothermia care; and 3) Describe decision tools used to identify appropriate patient selection for cath lab.		C-Suite Perspective Duane Woods Learning Objectives: 1) Review the needs for cost saving opportunities; 2) Discuss Observation Services as a cost saving measure; 3) Discuss the business case for the development of an Observation Unit; 4) Discuss the dashboard for routine C-Suite review; and 5) Understand the billing cycle
4:45 pm – 5:15 pm	Understanding Ischemia-Guided Care and Appropriate Use Criteria for Coronary Revascularization in the NSTE-ACS Population Mike Kontos Learning Objectives: 1) Define ischemia- guided care for the NSTE-ACS patient; 2) Identify appropriate care strategies for optimal patient management; and 3) Review recently published appropriate use criteria (AUC) for coronary revascularization in the NSTE-ACS population.		for Observation status patients: reimbursable coding.

5:15 pm – 6:00 pm

The Next Generation Troponin: What has

Learning Objectives: 1) Understand the evolution of Troponin from contemporary to

Europe Taught Us?

Brandon Allen

Daily Schedule (continued)

3:00 pm – 3:45 pm	Observation Medicine ECG Instructor Workshop - Part 1: ECG Monitoring Wayne Ruppert Learning Objectives: 1) Review ACC/AHA Guidelines for ECG monitoring in hospitals; 2) Review TJC National Patient Safety Goal #6 "Clinical Alarms"; 3) Learn correlation of ECG leads with anatomic region of myocardium; and 4) Learn about the markers of ACS.	The ABCs of So, you have atten Attendees will lea taught, taking the of a complex heat interests. What d Learn from the pro- with other cardiov Co-Moderators: De
4:00 pm – 4:45 pm	Observation Medicine ECG Instructor Workshop - Part 2: Serial 12 Lead ECG Interpretation Wayne Ruppert Learning Objectives: 1) Discuss relevance, need, and evidence-based practice of Serial ECGs; 2) Learn how to establish and read an ECG baseline; 3) Review key concepts about non-physician 12 Lead ECG interpretations; and 4) Review factors that alter ECG markers of ACS.	1:30 pm – 2:15 pm
4:45 pm – 5:15 pm	ACS Risk Stratification Methodology and Strategies Simon Mahler Learning Objectives: 1) Discuss the need for ACS Risk Stratification (prevalence of low-risk chest pain misdiagnosis) 2) Discuss what constitutes "Low Risk Chest Pain" patients; 3) Describe and compare the tools used to assess ACS risk factors: HEART, TIMI, GRACE and PURSUIT; and 4) Discuss SERIAL HEART SCORES in conjunction with SERIAL TROPONINs and ECGs.	2:15 pm – 3:00 pm
5:15 pm – 6:00 pm	HEART Pathway Simon Mahler Learning Objectives: 1) Describe components of HEART Pathway; 2) Discuss evidence supporting HEART Pathway; 3) Learn how HEART Pathway increases efficacy and	3:00 pm – 3:45 pm

the patient experience while reducing length-

of-stay; and 4) Describe benefits and use of

HEART Pathway App.

s of Accreditation

attended an accreditation workshop, now what? vill learn how to implement what they have been g them out of the classroom and into the real world healthcare environment filled with competing hat determines success and what guarantees failure? he pros, both inside ACC Accreditation Services and ardiovascular care coordinators who have succeeded. ors: Deborah Koeppen and Renee Cecil

:30	pm –	2:15	pm	E
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ngaging EMS – Without Purchasing the Rina

Evidence suggests that active collaboration between hospitals and emergency medical services (EMS) is associated with lower acute myocardial infarction (AMI) mortality rates. Renee Cecil and Deborah Koeppen

Learning Objectives: 1) Implement strategies found to be successful by embracing EMS as part of the entire team; 2) Communicate and collaborate to meet accreditation standards; and 3) Engage in joint educational initiatives.

00 pm

Deborah Koeppen and Renee Cecil

Secrets of the Site Visit

Learning Objectives: 1) Be knowledgeable regarding how best to prepare for the accreditation site visit; 2) Prepare for the questions that may be asked; 3) Determine who to invite and discuss logistics of the site visit; 4) Learn how to conduct a mock site visit; and 5) Coordinating two accreditation visits simultaneously.

Data, Death, and Dying

Can a little humor pave the way for data acceptance? This session will demonstrate how to present Accreditation Conformance Database (ACD) data in a manner that is constructive, meaningful, and appeases the abstractors.

Deborah Koeppen

Learning Objectives: 1) Create measurable goals that engage all stakeholders; 2) Tie your committee goals to the hospital's strategic plan and the goals of each department; 3) Utilize the ACD to monitor progress toward meeting accreditation goals; 4) Effectively display data; and 5) Successfully navigate the ACD.

4:00 pm – 4:45 pm	 Stress Testing, Competencies, and Guidelines"Oh My" Guidance statements that are "lost in translation". Holy cow! I'm a reviewer and still get confused. Donna Hunn Learning Objectives: 1) Understand the guidelines that both direct patient care while meeting accreditation standards; and 2) Have a better understanding of the more confounding tool items related to confirmatory studies, physician/staff competencies and QI STEMI Operator plans.
4:45 pm – 5:45 pm	Ask a Reviewer, Ask a Coordinator: A Panel of Experts: Discuss "Everything You Always Wanted to Know About Accreditation But Were Afraid to Ask" If some of you are like most of us, the last thing we want to do is let others know we don't know everything. Well, guess what, we all don't know everything especially about accreditation. We are here to help. This session will offer the opportunity to ask questions of the people who conduct the survey and your peers who have successfully navigated the accreditation process.

Donna Hunn, Deborah Koeppen, Renee Cecil, Ruth Cantu, and Carolyn Ganoe

Learning Objectives: 1) Provide an open forum to freely ask accreditation questions; and 2) Interact with attendee participants and learn from one another.

National Cardiovascular Data Registry (NCDR[®]): Improving the Quality of Care

This track is designed to give attendees an overview of what NCDR is all about. What is the registry (interest/familiarity)? What and who is the Registry Site Manager? What information is available on the NCDR participant website? What data is collected? What is the inclusion criteria? How is data captured? What are the data quality requirements (DQR, audit, outlier reports)? What is the Executive Summary / Dashboard? Discuss the crossover between ACTION Registry[®] and CathPCI Registry[®]. Moderator: Nihar Desai

 1:30 pm – 2:15 pm
 No Session

 2:15 pm – 3:00 pm
 No Session

3:00 pm – 3:45 pm

NCDR[®] 101

There are NCDR registry metrics that support Cardiac Cath Lab Accreditation and Chest Pain Center Accreditation. Hospital staff working in the accreditation tool need to become familiar with NCDR, how it works, and how to use it throughout the accreditation process.

Nihar Desai, Christina Koutras, and ACC Accreditation Services Staff

Learning Objectives: 1) Describe how registry data elements are selected; 2) Describe how registry measures are developed and reported; 3) Describe how data quality is ensured; and 4) Describe how NCDR supports quality improvement and reporting needs.

4:00 pm – 4:45 pm

ACTION Registry: Your Tool for Successful Chest Pain Center Accreditation

Chest Pain Center Accreditation uses ACTION Registry data to meet certain clinical reporting requirements. Hospital staff working in the accreditation tool need to become familiar with the ACTION Registry and what's involved with capturing data and utilizing it for accreditation purposes.

Keri Morris and Beth Pruski

Learning Objectives: 1) Describe how registry site managers capture and interpret registry data; and 2) Summarize how ACTION Registry can be used to support Chest Pain Center Accreditation.

4:45 pm – 6:00 pm

CathPCI Registry: Your Tool for Successful Cardiac Cath Lab Accreditation

Cath Lab Accreditation uses CathPCI Registry data to meet certain clinical reporting requirements. Hospital staff working in the accreditation tool need to become familiar with the CathPCI Registry and what's involved with capturing data and utilizing it for accreditation purposes.

Leela Beers, Kim Pheifer, and Cornelia Anderson

Learning Objectives: 1) Describe how registry site managers capture and interpret registry data; and 2) Summarize how the CathPCI Registry can be used to support Cardiac Cath Lab Accreditation.

6:00 pm – 7:30 pm E

Exhibit Area Open with Reception

Daily Schedule (continued)

Thursday, October 26	Conference Sessions
Time	Event
8:00 am – 9:00 am	Continental Breakfast
8:30 am – 12:00 pm	Registration Desk Open
8:30 am – 12:00 pm	Customer Care / Speaker Support
10:45 am – 11:00 am	Coffee Break
12:00 pm - 1:00 pm	Lunch

The New Atrial Fibrillation Clinic -It's Not Just for Warfarin Anymore

Atrial fibrillation (AF) is a complex disease that is dramatically increasing in incidence and prevalence. Coincident increases in complications, ED visits, hospitalizations, and costs are adding to the clinical burden of AF. With more treatments and interventions available, both providers and patients are confused and left with questions. New approaches to patient management must be evaluated and considered to achieve quality patient outcomes, decrease costs, and improve patient satisfaction. The purpose of this educational session is to look beyond the 'traditional' role of the AF clinic and explore a multi-disciplinary chronic care model which effectively manages, educates, and empowers the AF patient. After this session, participants will have new ideas and strategies for the AF clinic to improve adherence to guideline recommendations, incorporate best practices, coordinate outpatient care, and give individualized attention to each patient. Co-Moderators: Philip Beckley and Kristy Chambers

9:00 am – 9:30 am	Reinventing the AF Clinic – What are the Possibilities? Geoffrey Barnes Learning Objectives: 1) Understand the evolving role of the AF clinic; 2) Develop a clinical decision-making and education program for AF patients to encompass selection, monitoring, safety, and adherence to all available oral anticoagulants; and 3) Create an environment to improve patient engagement and compliance.	
9:30 am – 10:00 am	Managing Patients in the AF Clinic – A Multi-disciplinary Approach Huyentran N. Tran Learning Objectives: 1) Build a multi- disciplinary team to accomplish AF clinic goals; 2) Merge multi-disciplinary team competencies and skills with AF patient treatment and education objectives; and 3) Define the comprehensive role of the pharmacist as a clinic team member.	

10:00 am – 10:30 am **The Clinic's Role in AF Risk and Behavior Modification – Monitor and Educate** Tara U. Mudd

Learning Objectives: 1) Describe the relationship between risk factors, behaviors, and the incidence of new and recurring AF; 2) Understand the importance of lifestyle modification as a component therapy to the treatment of AF; and 3) Outline a risk factor management program for the outpatient AF clinic.

11:00 am – 11:30 am **Managing the Patient for Interventions and Procedures – How Does the AF Clinic Help?** Thomas Deering

Learning Objectives: 1) Facilitate collaborative patient and physician decisionmaking for the appropriate selection of interventions and treatments; 2) Ensure that anticoagulant regimens are appropriate and monitored for peri-procedural risk management; and 3) Describe the clinic as the environment for a holistic approach to meet individual AF patient needs.

11:30 am – 12:00 pm AF Clinic Delivery of Treatments and Interventions – A Choice in Lieu of Inpatient Care Stephanie Turner

Learning Objectives: 1) Describe the outpatient clinic as the center of care management for the AF patient; 2) Construct and implement an individualized outpatient treatment plan to reduce ED visits and hospitalizations; and 3) Define follow-up care and develop specific strategies to engage the AF patient and community physicians in longterm management.

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12:00 pm – 12:30 pm Continuing to Re-Invent the AF Clinic (Panel Discussion and Q&A)
All Atrial Fibrillation Faculty
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Management of Observation Services (Continued)

Co-Moderators: Wayne Ruppert, Leesa Wright, Suzanne Inglis, and Robyn Keller

9:00 am – 9:30 am

Troponin Strategies - Part 1 Ruth Cantu

Learning Objectives: 1) Overview of Troponin and the role that Troponin plays in the contemporary clinical environment; 2) Summarize the latest Troponin guidelines/ research, and 3) Discuss mixed vs fixed testing methodologies.

9:30 am – 10:00 am	Troponin Strategies - Part 2 Ruth Cantu Learning Objectives: 1) Describe the integration of Troponin requirements within the CPC Accreditation Tool; 2) Appraise the potential effects of Troponin on clinical care; and 3) Share quality practices that optimize care and outcomes of the ACS patient.	9:45am – 10:30 am	Where Is Healthcare Heading? A Representative of The Advisory Board Learning Objectives: 1) How can your hospital advance its CV program amidst this challenging and ever-changing healthcare environment; 2) What do CV leaders need to know; and 3) What are future projections for CV services?
10:00 am – 10:30 am	Observation Services: Best Practices - Part 1 Suzanne Inglis and Robyn Keller Learning Objectives: 1) Discuss successes in operating an Observation Unit; 2) Learn how to avoid Observation Unit pitfalls; and 3) Discuss and show examples of the appropriate order sets, policies, procedures, and flowcharts.	10:30 am – 11:15 am	Developing a Culture of Performance Improvement to Generate Network- Wide Improved Patient Outcomes and Reimbursement Melinda Shoemaker Learning Objectives: 1) How to utilize evidence-based practices, performance improvement methodologies, and Chest Pain Accreditation to improve mortality, LOS, readmission rates, and key care process performance metrics; 2) Discuss how a network approached PI structure, accountability and target outcomes; 3) Demonstrate the success of a PI Taskforce and how they improved AMI mortality, LOS, readmission rates, door-to- balloon success, and reduced false activation rates; and 4) Examine observation services and appropriateness of stress testing.
	Observation Services: Best Practices - Part 2 Suzanne Inglis and Robyn Keller Learning Objectives: 1) Discuss best practices for managing observation patients; 2) Discuss best practices for establishing a successful observation program; and 3) Discuss best practices on how to improve patient outcomes.		
11:30 am – 12:30 pm	Observation Medicine ECG Instructor Workshop - Part 3: Putting it all Together Wayne Ruppert Learning Objectives: 1) Understand serial ECGs with Case Studies: Timing Strategies, Normal ECGs, Normal Variants, Evolving Ischemia, Wellen's Syndrome, and Evolving STEMIs; 2) Discuss the tools you need to teach Observation Medicine ECG at your facility; and 3) Review of future "Observation Medicine ECG Proficiency Exam."	11:15 am – 12:00 pm	Physician Engagement Phil Levy Learning Objectives: 1) Discover how the level of physician engagement can make or break a hospital; and 2) Understand how an engaged physician workforce is linked to enhanced patient care, lower costs, greater efficiency, improved quality, and patient safety, satisfaction and retention.
	,		Millennials: The Unforeseen Generation That

Business Aspects of Medicine

Moderator: Beverly Fuoti-Livezey

9:00 am – 9:45 am **Quality Payment Program (MACRA)** Christine Perez

Learning Objectives: 1) Explore how this quality program will streamline reporting to CMS, ensure physicians get reimbursed correctly, and improve patient care: 2) Review what rules are giving clinicians a headache; and 3) Discuss the role Accreditation plays in helping meet Quality Payment Program MACRA requirements. 2:00 pm – 12:45 pm Millennials: The Unforeseen Generation Tl Will Lead Healthcare Transformation Kristi Caldararo and Joseph Anton

Learning Objectives: 1) Learn how to engage the Millennial workforce to make a difference in your organization; and 2) How do you keep this tech-savvy group from job hopping?

Accreditation: From Soup to Nuts

Moderator: Donna Hunn

9:00 am – 11:30 am Accreditation: Town Hall Discussion Donna Hunn and the ACC Service Line Team Join the Accreditation Service Line Specialists as they each give 20 minute cardiac care didactic lectures on Chest Pain, Atrial Fibrillation, Heart Failure, Cardiac Cath Lab, Electrophysiology, and FreeStanding ED Learning Objectives: 1) Gain a better understanding of the science behind guidelinebased care; 2) Discover what's new from the latest clinical trials; 3) Learn about transitions of care to help your hospital increase reimbursement, decrease risk for readmissions and length-of-stay, and increase the quality of life; 4) Identify how accreditation can help you improve the processes that impact patient care outcomes; 5) Understand how the use of guideline-based strategies can reduce variations in care; and 6) Q & A session.

11:30 am – 12:00 pm Early Heart Attack Care (EHAC) and **Emergency Medical Services (EMS): Working** in Tandem to Reduce Heart Attacks in the **Hospital Community**

David B. Hiltz; Drexdal Pratt, and Mary Hand Learning Objectives: 1) Learn how to expand your EHAC educational outreach to include your local EMS; and 2) Gain insights to help your facility create a collaborative educational plan that you can use to expand your community education program.

12:00 pm – 12:30 pm Impacting Your Population Health as a **Cardiovascular Center of Excellence** Robert McNamara, Kelly Hewins, and Starr Block

Cardiovascular Center of Excellence hospitals not only achieve excellence of care inside their four walls, but more importantly, reach out into their community using an entire systems of care approach. Your AHA/ACC partners work with you to help you improve the entire health of your populaton.

Learning Objectives: At the end of the session, participants will be able to discuss how to use the Cardiovascular Center of Excellence standards to improve their community's health as a learning health system.

Be Quiet, the Data is Speaking: Are You Listening to What Your Data is Telling You?

Moderator: Elizabeth Stokes and Javier A. Sala Mercado

1:00 pm – 3:30 pm

Learning Objectives: 1) How your CV data is able to identify compliance and variability in your program; 2) How to use fundamental guideline-driven medical therapy (GDMT) data to streamline care and eliminate waste and improve margin; 3) How to define trends so that you tackle the larger problem; 4) How to hear what the data says about your program so you can tell it to others; 5) Learn how hospitals have benefited from putting their data findings to good use; and 6) Discover how an accredited Argentinian hospital deals with differing reimbursement options; capitation, bundled payments, fee-for-service or a combination of it all. "It is an interesting challenge as there is no transparency of outcomes mandated and no private information available from health providers and patients."

Moving Hospital Accreditation Ahead. Together.

Through a collaboration between the American College of Cardiology (ACC) and the American Heart Association (AHA), we offer a comprehensive suite of co-branded accreditation services designed to optimize patient outcomes and improve hospital financial performance.

ACC's Chest Pain Center, Atrial Fibrillation, Heart Failure, and Cardiac Cath Lab accreditations are the four cornerstone accreditation products within AHA's Cardiovascular Center of Excellence accreditation program. To learn about ACC's cornerstone accreditation products, go to accreditation@acc.org. To learn more about AHA's Cardiovascular Center of Excellence accreditation program, go to heart.org/CardiacAccreditation.



Accreditation Services



American Heart Association **Hospital Accreditation**



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Past attendees say it all...

- "Provides practical material that I will be able to use as soon as I return to my job."
- "This conference is on the forefront of cardiovascular education."
- "Gives CPC, AFib and HF coordinators the knowledge and skills to grow their cardiac programs."
- "Provides the perfect opportunity to network with my peers and learnfrom experienced Accreditation Specialists."
- "This conference is the one that I love to return to – each year it gets better than the year before."

Who Attends the Conference

Hospital executives; emergency physicians and nurses; cardiology physicians and nurses; ED directors and managers; hospitalists; nurse managers; internists; executives; cardiovascular care coordinators; program managers; and quality and process improvement personnel.

Hotel Accommodations

Reservations by Phone: 702-797-7625, and ask for Central Reservations

Room Rate: \$215/night

Conference Reservation Code: RCISCPC

Reservation requests received on or after September 29, 2017 will be accepted as space permits. Rack rates will apply.

Check-in time is 3:00 pm / Check-out time is 11:00 am -A first night deposit is required and will be charged to your credit card.

Cancellation Policy

If you are unable to attend Congress, you are responsible for calling the hotel directly to cancel your reservation. The Red Rock has a 72-hour cancellation policy. (To avoid the loss of your first night's deposit, reservations must be cancelled 72 hours prior to your arrival date or the hotel will charge your credit card for being a no-show.)

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