



Decreasing Readmissions

Concurrent review and Patient Education:

- Review daily troponin results
- AMI diagnosis determination
 - Validate that guidelines are being met
 - Disease Specific Alert is entered
 - AMI education and AMI packets
 - Monitor Discharge list for AMI discharges so that Med Recs



Reviewing daily Troponin results

12/04/17	D.CC24-1	12/02/17	TROPONIN I	1.52	*H
12/03/17	D.CC24-1	12/02/17	TROPONIN I	1.97	*H
12/03/17	D.CC24-1	12/02/17	TROPONIN I	1.83	*1
12/03/17	D.CC24-1	12/02/17	TROPONIN I	1.71	*1
12/04/17	D.CC27-1	12/03/17	TROPONIN I	0.19	H

Because elevated troponins can have many causes, patient charts are reviewed to determine reason for admission.

If mild elevations in troponins are noted, patients are monitored for R/O AMI.



Disease Specific Alerts

Interventions	Sts Frequency
~~~~~~ COMMUNICATION ~~~~~~~~	
-Disease Specific Alert-AMI	A QSHIFT
~~ASA given	
~~ASA, BB, STATIN,BRILINTA at Discharge	
~~ACE/ARB if EF < 40% at Discharge or	
contraindication.	
~~EF ECHO ORDERED	
~~LDL 87/NEEDS STATIN	
~~Cardiac Rehab referral-DONE	
~~AMI packet give WHEN APPROPRAITE	

Alerts are entered to notify nurses of AMI patients and the guidelines that must be followed. Communication tool between all facilities.

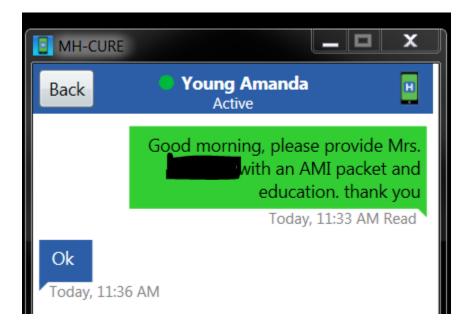
#### My List of Patients (Last Updated: 12/04/17 1146)

Room/Bed	Pati	ent Name	Orders	s/RES	Nxt	Int/I	159	B/P	RESP	MR	FALL	MEWS
Темр Loc	Age	Sex Conf	Blood	TX	Next	Med	Due		PULSE	SU	CORE	TEAM
D.331-A			Stat	Res	PRN	0	New►	109/59	36		Yes	
	78	Μ			1200	AZA	CTAM		69		Y	
D.335-A			Stat	Res	PRN	Ø	New►	133/60	20		Yes	1
	77	F			PRN				58	No	Y	
D.CC02-1			Stat	Res	PRN	Ø	New►	173/72	18		Yes	8
	40	M			1400	LACE	RILU►		60		Y	



### **I Mobile Communication**

I-Mobile is a great way to communicate between nursing, pharmacy, case management and physicians. Texting allows communication without stopping what in the middle to patient care to answer a phone.





### Monitor Pending Discharges

The discharge list allows for review of med rec and orders prior to patient discharge to ensure all guidelines are met prior to the patient leaving for home.

#### Pending Unconditional Discharges:

Location	Room	Physician	DC Order D&T	Patient Wait Time (h:mm)	Discharge To
D.T3FL	D.307-A	Guichard, Jared Arthur MD	Dec 4, 2017 9:59 AM	3:59	-
D.T3FL	D.302-A	McDermott,William Gunner MD	Dec 4, 2017 12:58 PM	1:00	_
D.T3FL	D.318-A	Meador,Corey Garnett MD	Dec 4, 2017 1:19 PM	0:39	_
D.T5FL	D.517-A	Dupont,Katharine Cray MD	Dec 4, 2017 8:55 AM	5:03	_
D.T5FL	D.527-B	McDermott,William Gunner MD	Dec 4, 2017 10:58 AM	3:00	_
D.T5FL	D.519-A	Dupont,Katharine Cray MD	Dec 4, 2017 11:16 AM	2:42	_
D.T5FL	D.529-B	Boyer,Corynne A DO	Dec 4, 2017 12:44 PM	1:14	_



# AMI education is the key to decreasing readmission

Education begins on arrival to the Emergency room and continues through follow up care.

Patient is explained what their diagnosis is to the risk factors modifications that are discussed by each nurse each shift. Education comes with repetition, the more the patients hear the signs and symptoms, risk factors and new lifestyle modifications the more the patient will understand. Nurses also provide education on new medications and how they work and why they are taking them.

Each patient/family member receives an AMI packet on arrival to their unit.

Let the education begin!!



### **AMI packet includes :**

#### Myocardial Infarction

Myocardial Infarction, also known as a heart attack, can occur suddenly and without warning. A heart attack occurs when there is an interruption of flow through a coronary (heart) artery that results in damage to heart.

#### SIGNS AND SYMPTOMS

- · Chest pain, often crushing, severe, and left-sided
- · Arm, jaw, or neck pain
- · Fainting or light-headedness
- Nausea
- Fatigue
- Upper abdominal pain Loss of consciousness
- Cardiac arrest
- Men are more likely to experience chest pain during a myocardial infarction. Women often have more subtle symptoms, including fatique and nausea.

#### REDUCE YOUR RISK FACTORS

 Do not smoke Exercise daily.

· Eat a diet rich in fruits, vegetables, and whole grains. Limit intake of animal fats, high-fat foods, and processed food products. Be cautious about the sodium content of foods,

diabetes, and other chronic

processed foods. · Maintain a healthy weight. Control high blood pressure,

#### Blood Institute 301/592-8573 www.nhlbi.nih.gov Trident Health System especially with canned, frozen, or

Consult-A-Nurse 843/847-3463 www.tridenthealthsystem.com

FOR MORE INFORMATION

American Heart Association

www.americanheart.org

National Heart, Lung, and

800/242-8721

- medical problems. Keep your cholesterol and other blood lipid levels in the healthy range.

#### What is your EF?

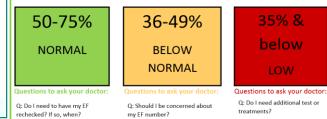
#### MY EF is

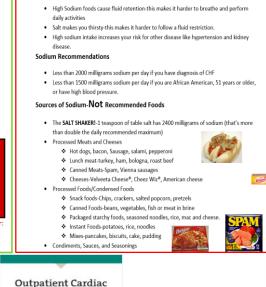
EF stands for ejection fraction which is the measurement of how well or strong the heart is pumping blood to the rest of your body.

SYMPTOMS of a low EF include shortness of breath, swelling in the legs and ankles, lightheadedness, palpitations, fatigue.

Tools to measure your EF include an Echocardiogram, a heart catheterization. MUGA scan.

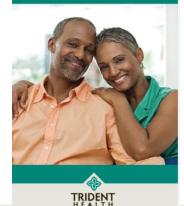
Therapies that can help a low EF include an Implantable Cardiodefibrillator (ICD), Cardiac Resynchronization Therapy Device BivICD/BiPacemaker) or a Lifevest.





Healthy Heart Diet





#### AMI packet

- Signs and symptoms
- **Risk factors**
- Understanding EF
- Diet information
- Booklet on road to recovery cardiac rehab information
- CPC coordinators contact info



TRIDENT

Why low Sodium?







### Follow up phone calls

Acute Myocardial Infarction Telephone Call back Questionnaire
NameDateTime
DOBEncounter Number
Must speak to primary patient or have specific permission from patient to speak to caregiver instead. Document request/permission of patient and name of person delegated by Patient All issues must be referred back to the primary health care provider
Number of attempts to reach patient Questions/reminders
<ul> <li>(1) Can you tell me what you new prescriptions are for, how to take them and the importance of them?</li> <li>Yes□ No□ Comments:</li></ul>
<ul> <li>2) Can you explain when to call 911 or your physician regarding signs and symptoms?</li> <li>Yes No Comments:</li></ul>
3) Can you tell me when your follow up appts are and who they are with? Yes□ No□ Comments:
4) Can you explain some of the important parts of a Cardiac diet? Yes □ No□ Comments:
5) Can you tell me some of the risk factors of a Heart Attack? Yes □ No□ Comments:
5) Can you tell me about Cardiac Rehab? Yes 🗖 No Comments:

Follow up questions are open ended to ensure patients fully understand their discharge instructions. Follow up calls allow patients to ask questions they may have forgotten to ask in the hospital .



Any issues/concerns/additional comments: