



Act – Continue or Change

STEP 9.1 Apply lessons learned

Summarize your PDSA cycle by documenting the problem, solution, and results.

Problem:

Root cause:

Intervention:

Prediction:

Results:

Refer to the lessons learned you identified in Step 8. Describe how these lessons learned will be applied to your planning process for the next PDSA cycle.

STEP 9.2 Change the project or implement as-is

Select a course of action based on your work in Step 8.

- Implement the same intervention
- Revise the intervention
- Select or develop new intervention

Document your reasons for selecting this course of action. Note whether or not the intervention led to improvement and if it sufficiently did as you predicted.

STEP 9.3 Prepare a plan for the next test

If your team has decided to select or develop a new intervention, start from the beginning of the FOCUS-PDSA method using the appropriate worksheets to document your process.

If your team has decided to continue with the same intervention either as-is or revised, describe your plan here and go to Step 6 to start a new PDSA cycle. Note the method your team plans to use to monitor the performance and effectiveness of the intervention.