

Surviving MI

AN ACC QUALITY INITIATIVE

Organizing Regular Meetings With EMS Providers and Hospital Staff

Top performing hospitals have been shown to meet with EMS monthly or more frequently to review AMI cases. These meetings are learning and relationship building opportunities for EMS and hospital staff. Meetings should have a pre-determined leader, an agenda, and post-meeting follow up.

AGENDA AND MEETING CONSIDERATIONS

Frequency:

- Rapid feedback (if possible) to EMS crew that transported AMI patient to the hospital
- Monthly with EMS supervisors to discuss any problems or immediate issues
- Quarterly with EMS staff as an opportunity to promote learning and reflection with creative problem solving

Possible agenda items:

- Follow up on actions items from previous meeting
- Case reviews
- Performance measure data (i.e., D2B time, first ECG, review of data)
- Discussion of any issues through all stages in the continuum of care:
 - Pre-hospital to ER
 - ER to Cath lab
 - Cath lab to post-intervention
- Identification of potential problem areas
- Opportunity to discuss concerns
- Opportunities for improvement (i.e., false activations)
- Recognition of high performance

MEETING FOLLOW-UP

- Document takeaway messages/lessons learned
- Communicate with appropriate individuals (i.e., hospital administration, EMS supervisors, etc.)

IMPORTANT ROLES TO INCLUDE IN MEETINGS

- EMS provider(s)
- AMI clinical champion (i.e., cardiologist, cardiac RN)
- Nurse champion
- Quality improvement expert
- Guidelines expert
- Emergency medicine
- Pharmacist
- Cardiac catheterization laboratory staff
- Discharge planner

References

1. Landman AB, Spatz ES, Cherlin EJ, Krumholz HM, Bradley EH, Curry LA. Hospital collaboration with emergency medical services in the care of patients with acute myocardial infarction: Perspectives from key hospital staff. *Annals of Emergency Medicine*. 2013; 61(12):185-195.